



Due to overwhelming growth, we are excited to add additional oil burner/propane service technicians to the Downey Energy team! Our staff is important to us, and we want to see them succeed!

Benefits include:

- Insurance
- 401K
- Two weeks paid vacation and seven paid holidays

SALARY IS BASED ON EXPERIENCE.

Job Type: Full-time

Pay: \$29.00 - \$35.00 per hour*

*Salary is based on experience

Job Description:

The Service Technician is a front-line field position responsible for representing the company on the road and at customer locations. Also responsible for performing the installation, maintenance, diagnosis, and repair of many types of home heating and comfort appliances, tanks and supply systems while providing quality service to ensure and maintain a high level of customer satisfaction, productivity and safety.

Responsibilities:

Service Technicians will be responsible for the following activities:

- Responsible for the installation and service of home heating appliances and systems
- Transports, installs, assembles, and removes many varieties of home comfort and other appliances and systems with a high degree of accuracy and efficiency
- Troubleshoots, services, repairs and maintains many varieties of home comfort and other appliances and systems
- Assists other technicians and/or other employees as needed
- Resolves customer concerns or complaints in a professional and helpful manner and provides customers with solutions to their energy, comfort and any safety-related needs
- Ensures the safe use of company service vehicles
- Understands, follows, and advocates company policies and local, state and federal rules, regulations, and codes pertaining to the safe installation and service of oil equipment while creating relationships with state and local authorities
- Represents the company professionally and respectfully in all interactions with customers and with the general public

- Utilizes company equipment (i.e. two-wheel dolly, power truck tailgate, hydraulic truck crane, bucket tractor) safely and properly
- Completes required paperwork and documentation in a professional and legible manner
- Ensures the appearance and condition of company vehicles, equipment, tools, and other assets is safe, clean and maintained

Requirements:

- Minimum of 2 to 4 years of experience working in a service department
- Graduate of High School or equivalent
- Must have a valid driver's license and a clean driving record
- Must be able to pass a pre-employment physical (conducted at our occupational health provider's location)
- Must meet employment eligibility standards set for criminal and other background checks

About Downey Energy

How does a business last for more than a century? By doing things right!

And that's just what Downey Energy has done since we were founded by Jeremiah V. Downey, in 1917.

A lot has changed over those 100-plus years. We're on our fifth generation of Downey family leadership. But what has not changed is our commitment to providing our customers with service they can count on. With such deep roots, we are committed to maintaining the high standards of quality and service that have kept us in business and given us customers who have been with us for decades. Join a winning team with Downey Energy!